



Responsibility Targets 2018

Supplemental information to the LEGO Group's annual responsibility reporting for 2017.
All downloads available at <https://www.lego.com/en-gb/aboutus/lego-group/annual-report>

Responsibility data results and targets

KPI name	2015 result	2016 result	2017 result	2017 target	2018 target
Children					
Net Promoter Score	71.8	73.0	72.7 ●	≥70	≥70
Product recalls	0	0	0 ●	0	0
Environment					
Recycled waste	93%	93%	94% ●	≥92%	≥93%
Waste efficiency improvement	6.7%	1.6%	-2.9% ●	≥-4.5%	≥3%
Carbon efficiency improvement	n/a	n/a	-25.4% ●	≥-24%	≥10%
People					
Motivation and satisfaction	+16	+16	+8 ●	≥+10	≥+8
Work-life balance	+6	+10	+6 ●	>0	>0
Injury rate with absence	1.4	1.3	1.4 ●	≤1.4	≤1.4
Females appointed and recruited	43%	44%	41% ●	≥40%	≥40%
Business integrity training	99%	100%	89% ●	100%	100%
Suppliers audited	n/a	n/a	100% ●	100%	100%
Suppliers with no non-conformities that require immediate correction	n/a	n/a	71% ●	≥70%	≥70%

● = target achieved ● = target not achieved

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