



Responsibility Targets 2018

Supplemental information to the LEGO Group's annual responsibility reporting for 2017.
All downloads available at <https://www.lego.com/en-gb/aboutus/lego-group/annual-report>

Responsibility data results and targets

KPI name	2015 result	2016 result	2017 result	2017 target	2018 target
Children					
Net Promoter Score	71.8	73.0	72.7	●	≥70
Product recalls	0	0	0	●	0
Environment					
Recycled waste	93%	93%	94%	●	≥92%
Waste efficiency improvement	6.7%	1.6%	-2.9%	●	≥-4.5%
Carbon efficiency improvement	n/a	n/a	-25.4%	●	≥-24%
People					
Motivation and satisfaction	+16	+16	+8	●	≥+10
Work-life balance	+6	+10	+6	●	>0
Injury rate with absence	1.4	1.3	1.4	●	≤1.4
Females appointed and recruited	43%	44%	41%	●	≥40%
Business integrity training	99%	100%	89%	●	100%
Suppliers audited	n/a	n/a	100%	●	100%
Suppliers with no non-conformities that require immediate correction	n/a	n/a	71%	●	≥70%

● = target achieved ● = target not achieved

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